



Phoenix Community Care Ltd Policy & Procedure

Eligibility Criteria

Version	Written	Updated	Scheduled Review Date	Author	Approving Body	Date Approved
1	2008	2008	2012	Anne Spriggs	Board of Directors	08/08
		2012	2016	Gareth Hawkes	Board of Directors	01/16
		2017	2021	Gareth Hawkes	Board of Directors	01/17



Phoenix Community Care Ltd Policy & Procedure

Eligibility Criteria

CONTENTS

Supported Accommodation Services

PCC Criteria

ELIGIBILITY CRITERIA

Supported Accommodation Services

- Phoenix Community Care (PCC) has limited accommodation available.
- The service is accessed by the referring agency phoning or emailing the placement officer's to see what is available before a referral takes place. This process with some agencies is done through portals which PCC have been given access by local authorities
- The referring agency will already have assessed the service user before they contact PCC.
- These situations are usually an emergency response to the referrals need

PCC CRITERIA

1. There is suitable accommodation available. The accommodation is in multi occupancy single sex housing.
2. PCC is able to cater for the referrals needs physically, emotionally, mentally and culturally.
3. The risk of the client are minimal for placing in multi-occupancy accommodation although they will have their own room and access to bathing facilities and shared kitchen & social area.
4. The religious and cultural beliefs of the referral can be can be maintained in the accommodation available.
5. The referral is able to get to travel for all appointments needed.
6. The referral is 16yrs or over and a support plan had been made.
7. Home office paper work is correct and current.